

SUMMER CONCEPT GENERAL INFORMATION

Hotelname	Saphir Resort & Spa 5*****	Foundation Year	2008
Owner's Name	Sof Turizm Tic. Aş.	Last Renovation	2008
General Manager	Hasan Selçuk Saf	Tourism Operation Certificate №	12.06.2009 – 11926 NO: 005410
General Mng. Ass.	Hasan Servet Saf	Size Of Teritory m²	18.000 M2
Head Of Sales Dept	Hasan Selçuk Saf	Room/Disabled /Non-smoking/Capacity	333/3/4/ Total 650 -800 pax
Accounting Manager	Cengiz Taş	Floor/Lift	6 Floor -4 Lift
Front Office Manager	Ayşe Ünal	Consept	All-Inc. Plus
Post Address	Okurcalar-Alanya-Turkey	City Center	500 m, Alanya 33, Side 27
Location	Karaburun Mevkii Okurcalar - Alanya	From Airport	90 Km
Telephone №	90 (0) 242 510 5300	From Sea	0 mt.
Fax №	90 (0) 242 510 5301	Pets	Not allowed
E-mail	resortonburo@saphirhotels.com.tr	Internet/W-Lan	Lobby and Pool Area
Homepage	www.saphirhotels.com.tr	Languages	Deutsch, English, Turkish, Russian



Standart Room



Honeymoon Suite Room

Rom Types	
Hotel Standart	1 sleepingroom(1 Frenchbed, 1 Singlebed),Air-cond.(central/ depends on weather conditions),Carpet,Minibar(soft drinks only once on arrival day ,only water refill),Sat TV,Music Channel /Info Channel(TV),Digital Safe(free of charge),Telephone,Bath,WC,hair Dryer,Balcony,Water Heater(Tea and coffee),Electricity 220 W,Baby cot (on request).
Family Connection	2 sleepingroom(1 Frenchbed, 2 Singlebed),Air-cond.(central/ depends on weather conditions),Carpet,Minibar(soft drinks only once on arrival day ,only water refill) ,Sat TV, Music Channel /Info Channel (TV),Digital Safe(free of charge) ,Telephone,Bath,WC,hair Dryer,Balcony,Water Heater(Tea and coffee), Electricity 220 W ,Baby cot (on request)
Suite Room	2 sleepingroom(1 Frenchbed, 2 Singlebed),Air-cond.(central/ depends on weather conditions),Carpet,Minibar(soft drinks only once on arrival day ,only water refill) ,Sat TV, Music Channel /Info Channel (TV),Digital Safe(free of charge) ,Telephone,Bath,WC,hair Dryer,Balcony,Water Heater(Tea and coffee), Electricity 220 W,Baby cot (on request)
Honeymoon Suite	1 sleepingroom and sitting area 1 Frenchbed, Air-cond.(central/ depends on weather conditions),Carpet,Minibar (soft drinks only once on arrival day ,only water refill),Sat TV, Music Channel/Info Channel (TV), Digital Safe(free of charge) ,Telephone,Bath with Jaccuzi,WC,hair Dryer,Balcony,Water Heater(Tea and coffee), Electricity 220 W,Baby cot (on request)

Room Types	Total	Max.Cap.	m2(inside)	m2 (with Balcony)	Door Betw.the rooms	Sea/pool View	Garden View	Sea View
Hotel Standart	307	3+1/2+2/2+1	27 m2	30 m2		158	10	139
Family Connection	17	3+1/2+2	35 m2	39 m2	1	12	5	–
Suite Room	6	3+1/2+2/4	43 m2	51 m2	2	–	–	–
Honeymoon Suite	3	2+1	47 m2	52 m2		3	–	–

Room cleaning	10:00 -17:00 everyday
Change of Bed-Linen	3 Times a week
C/I Time at	14:00
C/O Time at	12:00 (Late CO is extra charge)

SUMMER CONCEPT FOOD & BEVERAGES



Main Restaurant (1)		
capacity	outdoor 300 -Indoor 700 pax	
Baby chair	on request	
Diet Menu	yes	
Vegaterian Menu	yes	
Kids Menu	yes	
Air condition	yes	
Main Restaurant		
Breakfast	07:00-10:00	open buffet
Late Breakfast	10:00-11:00	open mini buffet
Lunch	12:30-14:00	open buffet
Dinner	19:00-21:00	open buffet
Night Soup	23:30-00:30	fixed menu
Ala Carte Restaurants(2)		
free of charge(only once in a stay)		
capacity	max.60 pax	
Italian Restaurant	19:00-21:00	
Ottoman Restaurant	19:00-21:00	
Air condition	yes	
opening dates	15.05-01.10 (reservation required 1 day before)	
working days	5 days (in a week)	
Bars		
Lobby Bars	24 Hours	10:00-23:00(23:00-10:00 all drinks extra charge)
Restaurant Bar	12:30-14:00/19:00-21:00	Free of charge
Beach Bar	10:00-17:00/20:00-23:00	Free of charge
Pool Bar	10:00-24:00	Free of charge
Disco Bar	24:00-02:00	Free of charge
Snacks	11:30 -16:30	Free of charge
ALL INC. PLUS CONCEPT		
Local alcoholic and non-alcoholic drinks are included.Import alcoholic drinks are extra charge		
Gözleme (Patty at the Beach)	11:00-16:30	fixed menu/free of charge
Fast Food Restaurant	11:30-16:30	fixed menu/free of charge
Snack	11:30-16:30	open buffet/free of charge
Snack Bar Coffee& Cake	12:00-18:00	fixed menu/free of charge
Lobby Coffee& Cake	24 hours	
Ice Cream	14:00-16:00	15.05-15.10/free of charge
Turkish Desert"Lokma" /Mais	17:00-18:00	In July -August
Fresh Fruit Juice	07:00-24:00	extra charge
Turkish Coffee in Lobby	10:00-23:00	
Hooneymoon Guests	Fruit Basket & Wine(35 cc)	Free of charge
Repeat Guests	Fruit Basket & welcome card	Free of charge
Birthday Guests	Fruit Basket	Free of charge

SUMMER CONCEPT ACTIVITIES



POOLS	m2	Depth	outdoor	indoor	heated
Swimming Pool 1	1500 m2	1.40 m	*		no
Swimming Pool 2	150 m2	1.40 m		*	no
Kids Pool	60 m2	40 m	*		no
Swimming Pool with 3 water slides			*		no
Beach (Sandy/Pebble)	(0) mt./Free entrance/shower /cabin				

ANIMATION

Full day and evenings	English,German,Russian,Turkish languages
Mini Club	4-10 ages/10:00-12:00;14:30-17:00
Amfi Theatre	
Live Music	
Play Ground	
Game Room	Extra charge
Indoor Disco	
Open Air Cinema for children	20:00-21:00(01.05-01.10)
Tennis Court	hard

CONFERENCE HALLS

Conference Hall 1	40 pax
Conference Hall 2	40 pax
Conference Hall 3	350 pax

TV corner in the Lobby

*** Equipments with charge

free	charge	free	charge
Baby Sitter	*	Sailing Boat	*
Laundry	*	Surf	*
Massage	*	Jet Ski	*
Turkish Bath	*	Banana	*
Sauna	*	Parachute	*
Steam Bath	*	Basketball	*
Hair Dresser	*	Fitness	*
Safe	*	Diving Center	*
Darts	*	Billiard	*
Doctor	*	Table Tennis	*
Wheel Chair	*	Horse Riding	*
Internet-Wifi	*	BeachVolleyball	*
Internet Cafe	*	Late Co	*
Floodlight	*	Fresh Fruite Juice	*
Tennis- Day Time	*	Import Drinks	*
Tennis Equipment	*	Wellness	*
Tennis Course	*	Beauty Center	*
Babby Phone	*	Beach Towel	*
Baby car	*	Matresses/ChaiseLong./SunUmbrella	*
Room Service	*		
Spa Center	*		
Credit cards:Visa/Master Card			

SUMMER CONCEPT

	OFFICAL DOCUMENTS/CERTIFICATES
1	Quality Management System Certificate
2	Environmental Management System Certificate
3	Food Safety Management System Certificate
4	Blue Flag
5	Green Star
6	Holidaycheck Top Hotel 2012
7	Trip Advisor sertificate 2013
8	Coral Travel Starway Tourism Award -Top 100 2013
9	Zoover Highly Recommended 2013
10	Zoover Recommended 2014
11	Trip Advisor sertificate 2014
12	Zoover Award Winner Bronze 2015
13	Hotels.com Award (Excellent) 2016
14	Holidaycheck Award 2016
15	Green Key
16	Booking.com Guest Review Awards 2016
17	Tatilbudur.com Satisfaction Award 2016
18	Otelz.com Satisfaction Award 2016
19	Tui Top Quality 2017
20	Otelz.com Satisfaction Award 2017
21	Zoover Award Winner Gold 2017
22	Thomas Cook Sunny Heart Nominee Award 2017
23	Booking.com Guest Review Awards 2017
24	Tripadvisor Certificate of Excellence 2017
25	Coral Travel Starway Tourism Award 2017
26	Otelpuan.com Award 2018
27	Hotels.com Guest Reviews Award 2018
28	Tatilbudur.com Satisfaction Award 2017

Ücretli & Ücretsiz Hizmetler ve operasyon saatleri hava şartlarına bağlı olarak ; tedarik edilebilme durumu ve misafir sayısı dikkate alınarak sezon içerisinde değişiklik gösterebilir.

(The hotel may change the service hours and the fee for the chargeable activities if needed. All activities can vary depending on the season and the weather)

Yanlış bilgilendirmelerden dolayı doğabilecek her türlü reklamasyondan otelimiz sorumlu değildir.

Saphir Resort &Spa Management